

Quality Safety Environment (QSE) policy

The PGS Group holds a strong position in the market of manufacturing and reconditioning wooden pallets which are complementary activities at the core of the circular economy.

Quality, safety and environmental protection are part of the company's prior objectives.

Towards its clients, the PGS Group commits to achieve and maintain the highest level of **quality** for all its services, which allows :

- To retain them in the long term,
- To gain and maintain the trust of new customers,
- To anticipate expectations and needs,
- To diversify its business activity per customer.

The company is committed to carrying out concrete prevention actions for its employees and integrating **safety** as the key to team performance in order to reduce the number of accidents in the workplace.

As a company, we want to comply with the applicable legislation, we strive to ensure adequate participation and information of employees.

In terms of the **environment**, the company is committed to developing and implementing action plans to meet the legal and specific requirements related to each of its sites.

In order to maintain its commitments and performance in terms of quality, safety and environmental protection, regulatory compliance, stakeholder satisfaction and continuous improvement will be measured regularly through 4 key indicators:

1. Profitability
2. Non-quality cost
3. Workplace accidents
4. Waste management


Through regular quality reviews, as well as an annual Management Review, the Executive Management will be able to measure efficiency and monitor its management system.

Through this policy, the Executive Management entrusts the QSE Manager and the Site(s) Managers with the authority and the means necessary for the accomplishment of their mission.

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Luc GRAUWET
Chief Executive Officer



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