

## Quality Safety Environment (QSE) policy

The PGS Group holds a strong position in the market of manufacturing and reconditioning wooden pallets which are complementary activities at the core of the circular economy.

Quality, safety and environmental protection are part of the company's prior objectives.

Towards its clients, the PGS Group commits to achieve and maintain the highest level of **quality** for all its services, which allows :

- To retain them in the long term,
- To gain and maintain the trust of new customers,
- To anticipate expectations and needs,
- To diversify its business activity per customer.

The company is committed to carrying out concrete prevention actions for its employees and integrating **safety** as the key to team performance in order to reduce the number of accidents in the workplace. As a company, we strive to ensure good employee participation and information.

In terms of the **environment**, the company is committed to developing and implementing action plans to meet the legal and specific requirements related to each of its sites.

In order to maintain its commitments and performance in terms of quality, safety and environmental protection, regulatory compliance, stakeholder satisfaction and continuous improvement will be measured regularly through 4 key indicators:

1. Profitability
2. Non-quality cost
3. Workplace accidents
4. Waste management

Through regular quality reviews, as well as an annual Management Review, the Executive Management will be able to measure efficiency and monitor its management system.

Through this policy, the Executive Management entrusts the QSE Manager and the Site(s) Managers with the authority and the means necessary for the accomplishment of their mission.


Saint-Etienne du Rouvray ,September 30, 2022



Luc GRAUWET  
Chief Executive Officer



Nicolas OUCIS  
Chief Support Officer



Philippe CHEVALLIER  
Responsable QSE Groupe

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### PALETTES GESTION SERVICES

Centre Multi-Marchandises - BP 495 - 76807 SAINT ETIENNE DU ROUVRAY CEDEX - FRANCE  
SAS au capital de 25 000 000 € - 391 208 287 RCS ROUEN - Siret 391 208 287 00022 - TVA FR48391208287 - APE 3319Z

Tél : +33 (0)2 35 66 02 78 • Fax : +33 (0)2 35 64 99 92 • [info@groupepgs.com](mailto:info@groupepgs.com) • [www.groupepgs.com](http://www.groupepgs.com)