At PGS, we are committed to delivering consistently high-quality products and services that meet customer requirements, comply with all applicable regulations, and support safe and efficient operations.

We foster a culture of innovation and continuous improvement across our activities, driving operational excellence and enabling us to anticipate and respond to evolving client needs. Our vertically integrated model further strengthens quality assurance and process control across the supply chain, supporting consistency from sourcing to delivery.

By maintaining this disciplined approach, we aim to enhance customer satisfaction and create long-term value for the wider value chain.

This policy applies to all areas of our operations.

Commitment to following principles

Our Quality policy is built on the following principles:

1. **Focus on customer needs -** We strive to understand our customers' current and future needs and meet their requirements and expectations. We value long-term relationships based on trust, transparency, and reliable service.
2. **Compliance and responsibility** - We ensure compliance with all applicable quality, safety, environmental, and legal standards as well as relevant industry-specific requirements. We promote a culture of accountability and integrity at all levels of our organization.
3. **Product safety** –We recognize that product safety is a fundamental part of quality. We integrate product safety early in design. All products supplied by PGS Group are designed, manufactured, and delivered with full consideration for end-user safety and comply with legal standards on general safety of products.
4. **Employee involvement** - We foster a culture where all employees are aware of their role in quality performance and are empowered to contribute. We ensure that employees receive appropriate training, resources, and communication to understand quality objectives and actively support continuous improvement efforts.
5. **Continuous improvement** - we are committed to continually improving our processes, products, and systems. We actively seek feedback, analyze performance data, and invest in innovation and training to enhance quality and efficiency.
6. **Supplier & partner collaboration** - We maintain strong partnerships with our suppliers and service providers to ensure that the entire value chain meets our quality standards. We communicate expectations clearly and support improvement efforts where needed
7. **Sharing of information** - Within the organization, information is shared to identify potential risks and opportunities and their impact, as well as best practices.

Commitment to effective Quality risk management and structured implementation

Prevention takes precedence over correction. Together with all managers, employees, and subcontractors, we apply a comprehensive **Quality management system**. Quality hazards are identified, and risks are systematically assessed and mitigated through appropriate preventive measures.

Consistent with our commitment to operational excellence, we embed the ISO 9001 methodology across all PGS sites – with progressive certification where relevant. This ensures a disciplined

approach to quality management, drive ongoing improvements, and align with globally recognized standards.

Commitment to closely monitor performance

Effective quality management relies on clear objectives, data-driven insights, and structured risk monitoring across all operational levels. We establish measurable quality objectives and monitor our progress through regular audits, reviews, and key performance indicators (KPI's):

- Registration and evaluation of complaints issued by PGS to our suppliers of raw materials, including type of the non-conformity
- Registration of all complaints issued by our customers, measured on site-level including type and cost of the non-conformity
- Registration of important internal non-conformities, measured on site-level including type and cost of the non-conformity
- Have a 2-yearly customer satisfaction survey

In addition to these core indicators, we define a set of leading KPIs each year, based on the evolving needs of the organization.

Commitment to strong governance

Strong governance ensures accountability and supports continuous improvement in quality.

- This policy is effectively communicated, clearly understood, and consistently applied at all levels of the organization. It is reviewed periodically by top management and updated as necessary to ensure its ongoing suitability and effectiveness.
- The Executive Management Team (EMT) empowers the QHSE team and Site Managers with the authority and resources to meet our objectives.
- Quality performance and objectives and opportunities for improvement are regularly evaluated through management reviews, audits, and industry benchmarking, ensuring alignment with our stakeholder expectations.
- Quality is a fixed item on the agenda of every Executive Management Steering Committee.
- The QHSE team holds overall responsibility for this policy and its implementation and ensures that progress is regularly reviewed across all PGS sites to uphold our commitments.

Gistel, Belgium - October 1, 2025

Luc GRAUWET	Philippe CHEVALLIER	Saskia CLAEYS
Chief Executive Officer	Responsable QHSE Groupe	Manager QHSE Belgium